



OUR OBJECTIVE

Your satisfaction!

How to improve your snow removal service!



Protect the not visible obstacles

Protect your obstacles such as: staircase corner, white banister, sidewalk corner, low walls and any obstacles not visible during a snowfall. Please use a post planted inside a tub with earth or stones and put it in front of the obstacle.

Collect your objects in the driveway

Assure that there is no object in your driveway, such as: Toys, shovels, electrical cord, Christmas lights, garbage cans, recycling box, basketball hoop (the blower does not go under the basket), etc., that could prevent or impair the snow removal.



Free the driveway for the snow removal

If you are at home between 9:00 am and 5:00 pm, we ask you to park your vehicles on the street (at more than 6 feet from your driveway), to facilitate the snow removal when the snow stops falling. This avoids the delays created when you have to move your vehicles.



Do not remove your cars if the precipitation persist till the middle of the day or later, because we will come back the next day to complete the snow removal.



The ice removal

Please keep the ice off your driveway at anytime by adding a mixture of salt and sand (especially for sloping driveway) to avoid any annoying incident.



Put down the snow in the center of the driveway

If you are in the habit of removing the snow which accumulates in front of your garage door or on your walkway, please put the snow in the center of the driveway before the driver is done with your snow removal. Please do not pile the snow too high.

Shrubs and lampposts

You should keep the trees branches higher than 10 feet over the driveway to allow the tractor to pass under and it is also recommended to protect your trees and shrubs (with cones or fabric, etc.) and lampposts which are located under the snow accumulation.

